# Electricity Facts Label

Heritage Power
AEP Texas Central Service Area
Bright Start 12
September 1, 2026

## Electricity Price

| | Average Price per kWh | | |
|---|---|---|---|
| **Average Monthly Use** | **500 kWh** | **1,000 kWh** | **2,000 kWh** |
| AEP Texas Central Service Area | 13.2¢ | 12.9¢ | 12.8¢ |

The price you pay each month includes the Monthly Charge, Energy Charge and TDU Pass-Through Charges in effect for your monthly billing cycle:

| | | |
|---|---|---|
| Energy Charge: | 6.9¢ | per kWh |
| Base Monthly Charge: | $0 | per billing cycle |
| Minimum Usage Charge: | $0 | per billing cycle < 0 kWh |
| Monthly Bill Credit: | $0 | per billing cycle < 0 kWh |
| AEP Texas Central Delivery Charges: | $3.24 | per billing cycle and 5.6898¢ per kWh |
| ERCOT Securitization Charge | 0¢ | per kWh |

You may be subject to one or more special charges from your TDU that is not included in the total average price for electric service. If you are subject to TDU special charges, you may contact your TDU for more information regarding the price and applicability of the charge. *TDU charges are subject to change. See "Pricing" and "Material Changes" sections of the Terms of Service.

## Other Key Terms and questions

*See Terms of Service statement for a full listing of fees, deposit policy, and other terms.*

## Disclosure Chart

| | |
|---|---|
| Type of Product | Fixed Rate |
| Contract Term | 12 Month(s) |
| Do I have a termination fee or any fees associated with terminating service? | Yes; $75 One time |
| Can my price change during the contract period? | Yes |
| If the price can change, how will it change and by how much? | Yes. The price applied in the first billing cycle may be different from the price in this EFL if there are changes in TDSP charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside our control. |
| What other fees may I be charged? | You will be assessed a fee of $7.99 per billing cycle if you are not enrolled in Autopay & E-billing. A 3% processing fee applies to payments made via credit or debit card. Payments made via ACH incur no additional fee. Fees not included in the price above: Returned Payment Charge: $35; Reconnection Charge: $35; Late Payment Penalty: $5% of past due balances. Also see the "Non-Recurring fees" section of the Terms of Service. These fees are not included in the recurring charges. Average prices per kWh shown above do not include state, local or regulatory taxes, or assessments or non-recurring charges. |
| Is this a pre-pay or pay in advance product? | No |
| Does Heritage Power purchase excess distributed renewable generation? | Yes; customers interested in participating in Heritage Power's distributed renewable buy-back program will need to sign up for the Renewable Rewards product and program. |
| Renewable Content | This product is 23.9% renewable. |
| Statewide average for Renewable Content | 37.2% |

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Monday - Friday: 8:00 a.m. - 6:00 p.m. CST
Saturday & Sunday: Closed